



Weinberg Manson Transitional Care Program

Satisfaction Survey Results

Second Quarter 2011

Our Strengths

- * Care of Staff
- * Clear discharge instructions
- * RN/LPN Care
- * Responsiveness of Social Worker
- * Help with discharge process

**Overall
Satisfaction**

99%

Excellent & Good

**Recommendation
to others**

97%

Excellent & Good

**Why did you
choose the
Jewish Home of
Rochester?**

**GOOD
REPUTATION**

**51% of
respondents
indicated this as
their reason for
choosing
Weinberg
Manson
Transitional Care
Program.**

What we do best:

"Everyone was kind, helpful and considerate. They were very concerned for my health and every day needs."

"Very professional, very well organized, a patient needs focused facility. I was impressed with the whole facility and services provided."

"Physical Therapy and Occupational Therapy staff are excellent and attentive to plan of care and rehabilitation needs. I would strongly recommend the Jewish Home to others because of the rehab staff."



Weinberg Manson Transitional Care

Short-Term Rehab to Get You Back Home