

Wolk Manor

2009 Resident Satisfaction Survey

Overall Satisfaction

87% Excellent & Good

Likelihood to Recommend to Others

84% Excellent & Good

Primary Strengths

Respectfulness of staff

Respect for privacy

Resident-to-Resident friendships

Safety of Facility

Cleanliness of rooms and surroundings

What Our Residents Are Saying ..

Staff always ready and willing to listen to any concerns. Special events such as the outdoor picnic last summer were superbly planned and carried out; attention to detail!



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