

# Weinberg Manson Transitional Care Program

## Satisfaction Survey Results Fourth Quarter 2009

**Overall  
Satisfaction**  
95%

**Recommendation  
to others**  
93%

**Why did you  
choose the  
Jewish Home of  
Rochester?**

**GOOD  
REPUTATION**

46% of respondents indicated this as their reason for choosing Weinberg Manson Transitional Care Program.

### Primary Strengths

Quality of Medical Care

Respectfulness of staff

RN/LPN care

Choices/preferences

Progress toward rehab goals

#### **What we do best:**

"I came to the Jewish Home after total knee replacement surgery. Everyone entering my room was friendly, informative and caring. If I needed something, the response was very quick. I will certainly be back for my other knee ."

"The therapists were excellent and therapy rooms well equipped."

"The entire staff was extremely caring during my stay. Everyone was friendly and tried to secure that I was kept as comfortable as possible."



Weinberg Manson Transitional Care

*a program of Jewish Senior Life*