

# JEWISH HOSPICE PROGRAM FREQUENTLY ASKED QUESTIONS

#### Why a Jewish Hospice Program?

Rochester area Jewish community agencies and other interested individuals met throughout 2006 to explore the concept of enhanced Jewish Hospice services. They concluded that a Jewish Hospice Program was necessary in order to meet the needs of those in the Jewish community facing terminal illness.

#### What is the Jewish Hospice Program?

The Jewish Hospice Program of Jewish Senior *Life* provides a specialized form of palliative care during the end stages of illness. Staffed by dedicated, specially trained and culturally sensitive Jewish volunteers and social workers; the Jewish Hospice Program focuses on delivering quality end of life care to Jewish families and patients.

# Who coordinates the Jewish Hospice Program?

The Jewish Hospice Program Coordinator is a master's level, licensed social work professional who oversees volunteers and provides training in Jewish customs.

# With whom is the Jewish Hospice Program affiliated?

Jewish Senior *Life* developed the Jewish Hospice Program in collaboration with the Jewish Community Federation, Jewish Family Service, Visiting Nurse Service and Lifetime Care.

# How is the Jewish Hospice Program different from other programs?

The Jewish Hospice Program will provide Jewish volunteers, social workers and rabbis specially trained in Jewish customs and values around end of life care.

# Where is the Jewish Hospice Program located?

Jewish Hospice is a program, not a building. It is located wherever the person requires care: in a congregate or assisted living setting, in a nursing home, in a hospital, in a comfort care setting or in a private home.

#### How do I access these services?

The primary care physician initially refers the hospice patient to one of the two area hospice agencies - Lifetime Care or Visiting Nurse Service. Once enrolled with one of these agencies, you will be offered the services of a Jewish Hospice volunteer and social workers.

#### Is there a fee for the Jewish Hospice Program?

When you become a patient of one of the two hospice agencies, Jewish Hospice services are part of the care offered.

### What kind of training do Jewish Hospice volunteers receive?

Jewish Hospice volunteers receive specialized training in end of life issues. The volunteers complete a comprehensive training in hospice care at one of the two hospice agencies. The Jewish Hospice Program Coordinator provides the training on Jewish customs.

#### What services can the volunteer provide in the home?

The volunteer provides a variety of services including, but not limited to, sitting with the patient, reading, talking or providing comfort, writing letters and running errands for the patient and/or caregivers.

# How can I contact the Jewish Hospice Program?

For additional information on our program, contact the Jewish Hospice Program Coordinator, Bobbi Rubens, LMSW, at 585-427-7760, ext. 235.